



### 1. Justitia

Justitia is an insurance company that specialises in insuring Employee Benefits plans. It is registered with the National Bank of Belgium under number 878. It has its registered office at Plantin en Moretuslei 301, 2140 Antwerp.



### 2. Products

The products offered by Justitia are always custom-made, taking into account the needs and requests of the company holding the policy. They are drawn up in cooperation with insurance brokers from the Vanbreda Group ([www.vanbreda.be](http://www.vanbreda.be)).

The revised list of companies in the Vanbreda Group that participate in the exchange of data is available on our [website](#) or can be requested at [info@vanbreda.be](mailto:info@vanbreda.be) or one of the other channels through which you can contact Vanbreda.



### 3. Code of conduct and conflict of interest policy

Justitia respects the code of conduct, regardless of whether this is required by law or by ethical codes for insurers.

This means, for instance, that when offering or concluding insurance contracts, Justitia respects the fundamental IDD code of conduct. However, as with every insurer, Justitia can be faced with conflicts of interest.

For that reason, a conflict of interest policy has been drawn up. This policy takes into account the close ties between Justitia and the Vanbreda Group, among other things. These measures serve to ensure that Justitia always acts in its clients' interests in a loyal, fair and professional manner.



### 4. Privacy policy

Justitia respects your personal privacy in accordance with the relevant legislation.

You are not obliged to respond to the questions asked, but failing to respond may in some cases mean that it is not possible, or that Justitia refuses, to enter into a contractual or pre-contractual relationship with

you, to continue such a relationship, to pay compensation or to carry out a transaction requested by you or by a third party on your behalf.

The extensive privacy policy can be found on the Justitia website or via this [link](#).



### 5. Contact and identification details

You will find all our contact and identification details on the contact page of our website. You can contact us in English, French and Dutch. Justitia NV, Plantin en Moretuslei 301, 2140 Antwerp is registered as an insurer with the National Bank of Belgium under number 878.



### 6. Complaints

If you have any questions or complaints, you should first get in touch with the contact person responsible for your file. You can also submit a complaint to Justitia NV, Plantin en Moretuslei 301, 2140 Antwerp through our [online form](#) or by e-mail to [info@justitia.be](mailto:info@justitia.be).

If you are not satisfied with our response, you can also contact the Insurance Ombudsman (Square de Meeûs/de Meeûsquare 35, 1000 Brussels, Tel. +32 2 547 58 71 – Fax + 32 2 547 59 75 – [info@ombudsman.as](mailto:info@ombudsman.as) – [www.ombudsman.as](http://www.ombudsman.as)).